



Guarantee Form

PLEASE FILL-OUT IN ENGLISH

Customer Information

Clinician's Name	_____	Customer Account	_____
Address	_____	Telephone	_____
	_____	Country	_____
		Reported by	_____

Product Information (Please list all involved MEISINGER IMPLANTS Products)

Article Number	LOT Number	Placement Day (DD/MM/YYYY)	Removal Day (DD/MM/YYYY)	Position
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

General Patient Information (complete this section only, if returning implants)

Patient ID No. * Age ☐ F ☐ M

* For privacy reasons do NOT enter the name of the patient, when the patient ID is not anonymised in the form (and additional attachments) and contains personal information, the patient has to give a written consent.

Medical Record

<input type="checkbox"/> Diabetes mellitus	<input type="checkbox"/> Psychological disorder	<input type="checkbox"/> Uncontrolled endocrine illness
<input type="checkbox"/> Radiation Tx-head/neck area	<input type="checkbox"/> Xerostomia	<input type="checkbox"/> Compromised immuno resistance
<input type="checkbox"/> Illness requiring steroids	<input type="checkbox"/> Lymphatic disorder	<input type="checkbox"/> Blood coagulation disorder
<input type="checkbox"/> Chemotherapy at time of implant placement	<input type="checkbox"/> Drug or alcohol abuse	<input type="checkbox"/> Immunologic disease

Allergies _____

Other local or systemic diseases which may be significant? _____

Smoker ☐ Yes cigarettes/day ☐ No ☐ No significant findings

Implant Failure - Surgical Information (complete this section only, if returning implants)

☐ Manuel Placement ☐ with Handpiece Adapter

If implant was placed and removed the same day, has another implant successfully been placed in the site during surgery?

☐ Yes ☐ No

If you experienced difficulty with inserting device/pre-mounted transfer part this occurred upon?

☐ Implant insertion ☐ Removal of device from implant ☐ Removal of implant from vial ☐ Other _____

Have there been present any diseases when placing the implants?

☐ Periodontal disease ☐ Diseased mucous membrane ☐ Local Infection/Subacute Chronic Osteitis ☐ Complication in site preparation

Quality of bone	<input type="checkbox"/> Type D1	<input type="checkbox"/> Type D2	<input type="checkbox"/> Type D3	<input type="checkbox"/> Type D4
Site tapped?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Profile drill used?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Release key used?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Primary stability achieved?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
Osseointegration of implant achieved?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
Implant surface completely covered with bone?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		

Augmentation at the time of surgery?

☐ No ☐ Sinus ☐ Ridge Material used _____

GTR membrane?

☐ No ☐ Yes ☐ Resorbable ☐ Non-resorbable

Material used _____



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General Information (complete this section only, if returning implant)

Hygiene around implant ☐ Excellent ☐ Good ☐ Fair ☐ Poor

Other circumstances?

- | | | |
|---|--|---|
| <input type="checkbox"/> Trauma/Accident | <input type="checkbox"/> Implant Fracture | <input type="checkbox"/> Inadequate Bone Quality/Quantity |
| <input type="checkbox"/> Biomechanical Overload | <input type="checkbox"/> Overheating of bone | <input type="checkbox"/> Previous Bone Augmentation |
| <input type="checkbox"/> Immediate Extraction Site | <input type="checkbox"/> Peri-Implantitis | <input type="checkbox"/> Nerve Encroachment |
| <input type="checkbox"/> Adjacent to Endodontic Tooth | <input type="checkbox"/> Infection | <input type="checkbox"/> Sinus Perforation |
| <input type="checkbox"/> Tongue (Pressure) | <input type="checkbox"/> Bruxism | <input type="checkbox"/> Bone Resorption |

When the implant failed there had been (check all that apply)

- | | | | |
|--|---------------------------------------|---------------------------------------|---------------------------------------|
| <input type="checkbox"/> Pain | <input type="checkbox"/> Bleeding | <input type="checkbox"/> Swelling | <input type="checkbox"/> Numbness |
| <input type="checkbox"/> Mobility | <input type="checkbox"/> Fistula | <input type="checkbox"/> Asymptomatic | <input type="checkbox"/> Inflammation |
| <input type="checkbox"/> Increased Sensitivity | <input type="checkbox"/> Hypertension | <input type="checkbox"/> Abscess | <input type="checkbox"/> Others _____ |
- The Prosthesis has been fitted? ☐ No ☐ Yes, please complete Section Prosthesis

If the implant isn't removed: Are there any indications of the following? (please tick the appropriate box)

Expansion (mm) _____ Bone loss _____ Dehiscence _____ Peri-Implantitis _____ Fenestration _____ Others _____

Please comment on why you think the implant failed / was removed

Prosthesis Information (complete this section only, if returning abutments and restorations)

- ☐ Model ☐ Therapy ☐ in use
- Type of restoration? ☐ Crown ☐ Bridge ☐ RPD (upper) ☐ RPD (lower)
- ☐ Full (upper) ☐ Full (lower) ☐ Telescope ☐ Others _____
- Abutment inserted (date) Abutment removed (date)
- Torque control device used? ☐ Yes ☐ No ☐ Unknown Torque applied Ncm
- Temporary restoration (date of insertion) Final restoration (date of insertion)
- Did the patient follow recall instructions? ☐ Yes ☐ No

Comment

Instruments (complete this section only, if returning instruments)

- Approximate number of uses (Cutting Instruments only) ☐ Initial use ☐ 2 - 5 ☐ 6 - 10 ☐ 11 - 15 ☐ over 15
- Type of cleaning method ☐ Manual ☐ Ultrasonic ☐ Thermodesinfection ☐ Others _____
- Type of sterilization method ☐ Autoclave ☐ Dry heat ☐ Chemiclav

Short description of incident

Autoclave all return products and label them as sterile.

Please complete all necessary details of the products to be complained about in this warranty form, observing the warranty conditions of Hager & Meisinger GmbH and return this form, including the sterilized products and X-ray images, to Hager & Meisinger GmbH.

Use padded shipping bag for return - loss of individual items during shipping will void the warranty.

Signature _____ Date _____

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